

Returns and Exchanges

Policy

You will be eligible for a refund only if the product arrives back to us within 14 days from the day the order was originally delivered. Do not forget to include your Return document **(this can also be downloaded from the website)** and clearly state if you wish to return or Exchange the product, in case you want to Exchange the product please specify the color and size. If you live in the vicinity of Amsterdam you can also Return or Exchange the product at our store in person.

If it appears that your desired size / color is out of stock, you will receive a message. We will proceed in this case to refund your purchase price.

When you ship your Return/Exchange, always keep your proof of return until the return/exchange has been processed.

When we have received your return we will refund your purchase within 7 working days to your banking account. **(specify your Name, Address and International Bank Account Number - IBAN only)**

Our return address:
Indica Amsterdam
Molukkenstraat 589
1095BJ Amsterdam
The Netherlands

We do not make any exceptions to the below specified conditions. Notice: When you have damaged the item or contains stains or is returned outside of the 14 day return policy the returns shipment costs will be for your own expense. Avoid any unnecessary expenses and return your item according to our policy.

- The item may not been worn (fitting the item does not apply) or contain damages
- Clothing may not contain transpiring or make-up stains
- Items returned outside our 14 day return limit will be refused
- All original labels, packaging and accessories have to be present
- Return shipment costs are for your own expense
- We do not exchange purchases to other items than your original ordered item (s). Would you prefer to receive a completely different item, you will have to send your purchase and return to order it again in the webshop. We will then proceed to refund your purchase price.